

Ordering Guide

SEWP VI ORDERING GUIDE for NASA’s Solutions for Enterprise-Wide Procurement (SEWP VI)

About Prime Source Technologies (PST)

Prime Source Technologies, LLC (PST) puts the Innovative Thinking into IT. Established in 2001 and headquartered in Washington, DC, PST is a minority-owned, CMMI-appraised (Level 3 Development and Services) and ISO-certified (9001, 20000, 27001, and 42001) small business specializing in highly complex mission-critical enterprise-level projects.

PST offers IT program and project management, system and software solutions integration, software development, operations and maintenance (O&M) support, network engineering, cloud migration and mobile solutions to federal government agencies. Leveraging our strategic industry partnerships with Microsoft, Oracle, Esri, AWS and others, we deliver both innovation and value to our clients. Our experienced workforce and Top-Secret Facility Clearance ensure the ability to handle sensitive and classified projects with the utmost security.

Company Information:

- **Name of Company:** Prime Source Technologies, LLC
- **Address:** 1825 K ST NW, Suite 670, Washington, DC 20006
- **Cage Code:** 3AXYO
- **Unique Entity Identifier (UEI):** JJ7ESM1BWCK5
- **Business Size:** Small Business, Minority-Owned
- **SEWP VI Contract No (Cat B):** 80TECH26D1427
- **SEWP VI Contract No (Cat C):** 80TECH26D0336
- **NAICS Code:** 541512 (Computer Systems Design Services)
- **SEWP Program Manager:** Markus Darby | (703) 725-7006 | DarbyM@primesource.com

SEWP VI Overview: Great Customer Service, Minimal Fees

The NASA SEWP (Solutions for Enterprise-Wide Procurement) GWAC (Government-Wide Acquisition Contract) provides the latest in Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors.

Contract Rules:

1. **Fees:** An Agency Administrative Handling Fee not to exceed 0.34% of the total price of the delivery order shall be applied to all orders under the SEWP VI contracts. This fee must be included in the price of the services and cannot be shown as a separate line on the quote. There is NO CAP on the SEWP fee.
2. **Allowable Items:** Open Market items are not allowed on the quote. All services and corresponding CLINs must be added to the contract and SEWP database of record prior to quoting the customer.
3. **Allowable Customers:** All Federal agencies and Authorized Federal Contractors (receipt of a SEWP authorization letter constitutes approval).
4. **Set-Asides:** PST is awarded under the Small Business reserve for Categories B and C allowing agencies to claim small business credit for orders placed with us.

Fair Opportunity Clause

All SEWP VI orders follow Fair Opportunity procedures in accordance with FAR Part 16.505(b). As stated in the SEWP VI contract: "Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office." The SEWP Quote Request Tool (QRT) automatically facilitates this requirement.

How to Obtain a Quote & Ordering Process

Step-by-Step Quoting Process:

1. Identify Your Requirement: Define your ITC/AV service need targeting Category B (enterprise-wide solutions) or Category C (mission-based services).
2. Submit a Request for Quote (RFQ): The only authorized method to obtain official SEWP quotes is through the SEWP Quote Request Tool (QRT) available at <https://www.sewp.nasa.gov>.
3. Receive PST's Quote: PST will respond to your RFQ through the SEWP CHOP system with a detailed quote including pricing, scope and delivery timeline. We will clearly state the length of time the quote is valid.
4. Award & Order: Upon selection, your agency's Contracting Officer creates a Delivery Order citing the applicable NASA SEWP Contract (80TECH26D1427 or 80TECH26D0336) and sends the order directly to the NASA SEWP PMO (sewporders@sewp.nasa.gov).
5. Fulfillment: The SEWP PMO verifies the order and forwards it to PST. PST executes the services and invoices the agency.

To obtain pre-sales support or configuration assistance please contact:

- Bobbie G. Boykin, Chief Growth Officer | (202) 860-6835 | BoykinB@primesource.com
- Tim Abdella, PMP, Vice President | (202) 628-3339 | AbdellaT@primesource.com

Post-Delivery Support, Warranty & Troubleshooting

PST is committed to complete customer satisfaction. We provide comprehensive technical support, software support and issue resolution for all service engagements.

Warranties and Support: All products and deliverables include the standard commercial warranty. Extended warranties or ongoing monthly operations and maintenance (O&M) may be quoted upon request. For technical support, installation guidance or post-delivery software support please contact:

- Mostafa Tanim, PMP, Support Manager | (202) 628-3339 | TanimM@primesource.com

What Can Be Procured Through PST on SEWP VI?

PST's contract covers Category B (Enterprise-Wide Solutions) and Category C (Mission-Based Services) under NAICS 541512. We provide comprehensive, integrated services rather than standalone hardware, delivering holistic solutions tailored to mission and enterprise objectives.

Cloud Services & Virtualization

- Integrated Cloud Migration and Configuration Solutions
- Hybrid Cloud Architecture Design
- IaaS/PaaS/SaaS Deployments (AWS, Azure) tailored for Enterprise Scale

Custom Software & Application Development

- Full Software Development Life Cycle (SDLC) Support

- Agile/Scrum Development and Application Modernization
- Microsoft (.NET, SharePoint) and Oracle (Database, JAVA) Engineering
- Mission-Focused Mobile App Design (iOS, Android)

Enterprise IT Operations & Managed Services

- Agency-Wide Help Desk and Tier I/II/III Ticketing System Integration
- Enterprise O&M and System Monitoring
- Comprehensive Network Engineering and Administration

Data Processing, Analytics & GIS

- Business Intelligence and Data Warehousing Integration
- Advanced Esri GIS Systems Architecture and Spatial Analysis

IT Management & Cybersecurity

- ITIL-based Service Management Implementation
- Program and Portfolio Management (PMP, CSM, SAFe)
- NIST Compliance, Security Engineering and Risk Management Solutions

NASA SEWP Program Office Contacts:

- **Helpline:** (301) 286-1478 | help@sewp.nasa.gov
- **Orders Email:** sewporders@sewp.nasa.gov
- **Website:** <https://www.sewp.nasa.gov>